

**Important Things to Know …**

* For optimum results, I like to have the flowers the day after the wedding or event. I know this is some time not possible and have received flowers up to 5 days after that I have been able to work with.
* It takes about 4-6 weeks to dry your flowers, and **up to 4-6 months** in total to create your finished keepsakes.
* Time frame is due to-

▪ Having a full-time job other than flower preservation.

▪ How many pieces are in your order.

▪ How many customers have chosen the same shape as you. I do have 2 of each mold to help with this.

▪ The weather - I won’t pour if it’s raining or we are having a heat wave it messes with the resin’s clarity. I do have a temp controlled studio to combat this but even then, occasionally the room can not cope.

▪ How long it takes you to decide on the layout you like.

* Once your flowers are dried, I will be in contact with 2 or 3 layout options for the larger blocks.
* In an order, I prioritize larger blocks first with the best choice of flowers, then I use the remainder in smaller items e.g. ring holders, candle holders etc. It’s for this reason that I **don’t** do layouts for smaller items.
* If ordering a replica piece, replacement flowers will be locally sourced, and the cost added to the invoice. You are also welcome to source them yourself.
* Collections, I will email notification that your keepsake is ready and advise of pick-up options. If unable to pick-up, I can post it to you.
* Payment
* A **$100 flower drying fee** is required to lock in your date
* Upon receiving your flowers and confirming your order, I will send an invoice of which **25% is payable in 7 days**
* The **remainder will be due 90 days** from invoice date.
* The invoice will have my bank transfer information, as well as credit card options. You are welcome to bank transfer regular payments.
* Direct credit card payments can be setup for regular payments
* Flower colours -

▪ Red flowers will often dry darker, and when put in resin can become almost black. Less so if I receive the flowers early.

▪ White flowers can display hints of pink, yellow or beige, and often have transparent spots from bruising.

* All flowers may slightly darken in the drying process. The sooner I get the flowers, the less they seem to be affected.
* Anthuriums always dry brown
* Ginger flowers most of the time dry brown
* Other item can be added to your keepsakes, so far, I have added
* Artificial flowers
* Dried flowers, both Professionally and Air dried
* Sola flowers
* Coral & Shells
* Timber Ring boxes.
* Cake toppers, both acrylic & timber
* Hair accessories
* Glass jars holding special items.
* Lace and Ribbon
* Invitations, photos, plane tickets
* If you are dropping your flowers off to me, please store your flowers in a cool place, and trim the stems by 2cm before putting in water. This helps keep the flowers hydrated.
* If coming in from out of town, your flowers can travel in an Esky with a tea towel wrapped ice brick underneath them. The tea towel helps prevent any cold burn to your flowers from the ice brick.
* If posting, you will need to:

▪ Trim off 2cm from the bottom of stems

▪ Add damp paper towel to the ends of the stems

▪ Wrap the paper towel on the stems with plastic to ensure flowers are kept dry

▪ Wrap the flower heads with tissue paper and use newspaper as padding. This ensures the flowers can’t move around in the box. Also, it helps prevent any more bruising.

▪ **Don’t** use plastic as padding because it adds extra heat and can create mold on the flowers.

▪ If getting married on a Friday, Saturday or Sunday, please **EXPRESS POST** first thing on Monday morning, as this is the safest option.

Let me know if you have any other questions. If you would like to save a spot, please fill out the booking form attached and return it.

I look forward to working with you and your flowers.

Thanks Nikki

Nikki-Lee Calder Art